

Q6. Are there any other approaches your jurisdiction uses to engage its citizens in your government's policymaking and/or operations? Please describe any other approaches, and how effective or ineffective you think they are.

Q7. Please identify outcomes below that, in your opinion, have resulted from your jurisdiction's citizen engagement efforts. For example, to the best of your knowledge, has the amount of citizen participation increased, decreased, or not changed measurably due to your citizen engagement efforts?

| | Greatly Decreased | Somewhat Decreased | No Change | Somewhat Increased | Greatly Increased | Don't Know |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Amount of citizen participation | <input type="checkbox"/> |
| Amount of information available to local officials for decision-making | <input type="checkbox"/> |
| Quality of information available to local officials for decision-making | <input type="checkbox"/> |
| Officials' understanding of citizens' views | <input type="checkbox"/> |
| Quality of decision-making by local officials | <input type="checkbox"/> |
| Workload or time demands on jurisdiction's personnel | <input type="checkbox"/> |
| Demands on jurisdiction's budget | <input type="checkbox"/> |
| Officials' control over decision-making | <input type="checkbox"/> |
| Citizens' trust in your jurisdiction's government | <input type="checkbox"/> |

Q8. As far as you know, is it likely that your jurisdiction will either reduce or expand its citizen engagement efforts within the next 12 months?

- Likely to reduce our efforts
 No change likely
 Likely to expand our efforts
 Don't know

Q9. (If you selected "reduce" or "expand" in Q8) Please describe how your jurisdiction is most likely to reduce or expand its citizen engagement efforts.

Q10. Recently, has there been one (or more) particular issue(s) facing your jurisdiction that generated a significant increase in citizen engagement with your local government? (check all that apply)

- Yes, this year
 Yes, a few years ago
 No, not in the last few years
 Don't know

Q11. (If you selected "yes" in Q10) Please briefly describe the issue(s) and how it affected citizen engagement.

Q12. Does your jurisdiction specifically reach out to any groups that typically might not engage in your policymaking processes?

- Yes
 No
 Don't know

Q13. (If you selected "yes" in Q12) For those groups not typically engaged in your policymaking processes, please briefly describe which groups you reach out to, how your jurisdiction reaches out to them, and the effectiveness of your efforts.

Q14. To what extent do you agree or disagree with each of the following general statements about citizen engagement? *(We understand these might be sensitive questions, however, please remember we do not release any MPPS data that identify respondents or jurisdictions individually.)*

| | Strongly Agree | Somewhat Agree | Neither Agree Nor Disagree | Somewhat Disagree | Strongly Disagree | Don't Know |
|--|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|--------------------------|
| In our jurisdiction's policymaking processes, any citizen who wants to express an opinion has a chance to do so. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| We make opportunities for engagement available, but our citizens rarely take advantage of them. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| We don't need formal engagement efforts because our local officials already know what the citizens want. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Some of our best engagement with citizens happens informally around the community (such as at the grocery store or in a restaurant, etc.). | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Our meetings run too long because too many citizens want to speak. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Our jurisdiction should pursue engagement with a broader range of citizens. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Citizens in our jurisdiction want access to information about the government's performance. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Most citizens aren't willing to take the time to become well-informed on issues facing the jurisdiction. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Important decisions facing our jurisdiction typically have already been made prior to most public meetings. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Most citizens we hear from are more interested in complaining than in finding solutions. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Our jurisdiction's engagement efforts mostly attract the same people over and over. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Our jurisdiction's decision-making is transparent to our citizens. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q15. Citizens are often asked on opinion surveys how much trust they have in their government. Now we'd like to ask you, as a local official, about trust you have in your jurisdiction's citizens. In terms of their engagement in your jurisdiction's policymaking and/or operations, how much of the time do you think you can trust the citizens in your community to be responsible participants?

Nearly always Most of the time Some of the time Seldom Almost never Don't know

Q16. Would you say that most citizens who are engaged in your jurisdiction's policymaking processes are generally looking out only for themselves or that they want decisions made for the benefit of the community overall?

- Only for themselves
- Mostly for themselves, but somewhat for the benefit of the community overall
- About equally for themselves and the benefit of the community overall
- Mostly for the benefit of the community overall, but somewhat for themselves
- For the benefit of the community overall
- Don't know

Q17. Thinking about controversial issues in your community, in general, who do you think should have the final say on your jurisdiction's most controversial decisions – citizens or public officials?

Citizens Public officials Not applicable Don't know

Q18. Overall, thinking about relationships between people in your community and the tone of discussions that take place around local policy issues, how would you describe the general state of public discourse between the following groups within your jurisdiction?

| | Very Constructive | Somewhat Constructive | Mixed | Somewhat Divisive | Very Divisive | Don't Know |
|---------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Between public officials themselves | <input type="checkbox"/> |
| Between public officials and citizens | <input type="checkbox"/> |
| Between citizens themselves | <input type="checkbox"/> |

Q19. Thinking in general about how things have changed in your jurisdiction over the last ten years or so – if at all – how are citizens' interactions with your local government different now than they were before?

| | More | Neither More Nor Less | Less | Don't Know |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| Are citizens more or less informed about your jurisdiction's work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Are citizens more or less engaged in your jurisdiction's work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Is political discourse about local issues more or less civil? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q28. (Skip if you selected "not at all" in Q25) To the best of your knowledge, please indicate whether your local government currently does any of the following electronically, either on its own or in collaboration with other governments or partners. (check all that apply)

- Enable online payment for taxes, services, fees, fines, etc.
- Enable online requests for services that your jurisdiction is responsible for delivering
- Enable citizens to email local officials directly
- Enable citizens to participate in a poll or survey
- Enable citizens to post comments online
- Stream/post video of jurisdiction hearings or meetings
- Post meeting agendas online
- Post meeting minutes and decisions online
- Other (please specify) _____

- Don't know

Q29. Which of the following — if any — have discouraged your jurisdiction's use of technology for citizen engagement? (check all that apply)

- Lack of "high speed" Internet connections in the community
- Lack of funding
- Lack of technical expertise among jurisdiction personnel
- Lack of technical skills among our citizens
- No particular leaders among jurisdiction personnel pushing for adoption
- Resistance among jurisdiction personnel
- Lack of interest among citizens
- Issues of privacy/security
- Issues concerning compliance with the Open Meetings Act and/or the Freedom of Information Act
- Concerns that unrepresentative people or groups would dominate citizen input
- Other (please specify) _____

- Don't know

Q30. CLOSUP will protect your privacy and anonymity to the full extent provided by law. We need to confirm your personal information such as name, email address, and phone number for tracking and administrative purposes only. Your personal information will not be shared with any outside sources. As with all of the questions in this survey, these are optional.

Your name _____

Your phone number _____ - _____ - _____

Your email address _____

We would like to ask you some demographic questions. Responses will be reported in aggregate form only so that your individual responses will remain confidential.

Q31. What is your gender? Male Female

Q32. In what year were you born? 19 ____ ____

Q33. How many years have you served in your current position? _____

Q34. Have you attended any local government training programs or seminars in the past 12 months? Yes No

Q35. Are you of Spanish, Hispanic, or Latino descent? Yes No

Q36. Please check one or more categories below to indicate what race(s) you consider yourself to be. (check all that apply)

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> White | <input type="checkbox"/> Asian |
| <input type="checkbox"/> Black or African American | <input type="checkbox"/> Multiracial |
| <input type="checkbox"/> American Indian or Alaskan Native | <input type="checkbox"/> Other |
| <input type="checkbox"/> Native Hawaiian or other Pacific Islander | <input type="checkbox"/> Don't Know |

Q37. What is the highest degree or level of school you have completed?

- | | |
|--|--|
| <input type="checkbox"/> 12th grade or less/no diploma | <input type="checkbox"/> Bachelor's degree |
| <input type="checkbox"/> High school graduate or GED | <input type="checkbox"/> Master's degree |
| <input type="checkbox"/> Some college, no degree | <input type="checkbox"/> Professional/Doctorate degree |
| <input type="checkbox"/> Associate degree | |

Q38. Generally speaking, do you think of yourself as a ...?

- | | | | |
|-------------------------------------|--------------------------------------|-----------------------------------|---|
| <input type="checkbox"/> Republican | <input type="checkbox"/> Independent | <input type="checkbox"/> Democrat | <input type="checkbox"/> Something Else |
|-------------------------------------|--------------------------------------|-----------------------------------|---|

Q39. (If Republican or Democrat) Would you consider yourself a strong or not very strong Republican/Democrat?

- | | | |
|--------------------------------------|--|-------------------------------------|
| <input type="checkbox"/> Very Strong | <input type="checkbox"/> Not Very Strong | <input type="checkbox"/> Don't Know |
|--------------------------------------|--|-------------------------------------|

Q40. (If Independent or something else) Would you consider yourself closer to ...?

- | | | |
|---|---|----------------------------------|
| <input type="checkbox"/> The Democratic Party | <input type="checkbox"/> The Republican Party | <input type="checkbox"/> Neither |
|---|---|----------------------------------|